wattyl®

I.D ADVANCED

CEILING – FLAT

NOW WITH 5 YEAR MOULD WARRANTY!

Terms and Conditions

This warranty is provided by Hempel (Wattyl) Australia Pty Ltd (for products supplied in Australia) or Hempel (Wattyl) New Zealand Limited (for products supplied in New Zealand) (Wattyl).

Wattyl warrants that, if I.D Advanced Anti-Mould Ceiling is applied and maintained correctly on sound, properly prepared surfaces as per the Wattyl Technical Data Sheets (TDS) and Specifications (and any other instructions prepared by Wattyl), it will resist mould growth for 5 years from the date of application.

If this product fails to perform as specified above, Wattyl will provide, free of charge and at its election, sufficient product to recoat the affected areas or a refund of the initial purchase price. Failures caused by incorrect use of the product or by causes outside Wattyl's control are not covered by this warranty. Labour and equipment costs are not covered by this warranty. Product replacement may be provided through the original store it was purchased from or the nearest Wattyl Paint Centre.

To claim under this warranty, contact Wattyl Technical Service by phone 132 101 (AU) and 0800 825 7727 (NZ), or by e-mail at wattyl@wattyl.com.au (AU) or wattyl@wattyl.co.nz (NZ), giving details, including your contact details.

Proof of purchase is required as well as proof of the required product maintenance (refer product TDS) carried out since application. Wattyl reserves the right to inspect the affected property at Wattyl's cost or to require any additional information reasonably requested to assess a claim, which may include evidence of the failure such as photographs. In Australia, the benefits provided by this warranty are in addition to other rights and remedies available to the consumer under the law.

When sold to consumers in Australia: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is not transferrable by the purchaser to any other person, including any subsequent owner of the property where the product is used, unless the purchaser acquired the product for the property owner in which case that property owner is entitled to the warranty. The warranty covers first purchase quantity only and does not apply to any replacement product supplied.

Wattyl's telephone number and email address are above. Its business address is Hempel (Wattyl) Australia Pty Ltd, Level 3, 2 Burbank Place, Norwest NSW 2153 ABN 40 000 035 914, or Hempel (Wattyl) New Zealand Limited, 16A Wickham Street, Frankton, Hamilton, NZ 3204.

This warranty applies to residential customers only and is not applicable to commercial or business projects.

All claims will be assessed individually by our Technical Services Team as always, customer satisfaction and a positive experience with the Wattyl brand is as the forefront of how we approach each case. Wattyl will act reasonably in assessing any claims under this warranty, but reserves the right to make the final decision on warranty claims.